Certificate
COMPUTER INFORMATION SYSTEMS – Technical Support
This CIS certificate prepares students to work as technical support specialists, performing hardware and software support and basic network support.

CORE REQUIREMENTS

Department	Number	Course Title	Credits
CIS	105	Computer Operating Systems I	5
CIS	110	Introduction to Computer Security	3
CIS	205	Computer Operating Systems II	5
CIS	206	Computer Support I	5
CIS	207	Computer Support II	5
CIS	208	Computer Networking I	5
		Total	**28**

RELATED INSTRUCTION*/GENERAL EDUCATION REQUIREMENTS

Department	Number	Course Title	Credits
ENGL	101	Composition I (CM)	5
Math or PHIL	 112	Any MATH course numbered 111 or above (CP) Logic	5
BUSAD or SPCH	170	Customer Service for Professionals (HR) Any SPCH course designated "OC"	3-5
		Total	**13-15**

COOPERATIVE WORK EXPERIENCE/ELECTIVES

Department	Number	Course Title	Credits
CO-OP or Electives	190	Computer Field Cooperative Work Experience or approved equivalent Any college level course numbered 100 or above. Recommended disciplines: ADMJ, ARTGR, BIS, BUSAD, CIS, CS, ECON, MATH, OFFAD.	5
		Total	**5**
		TOTAL CREDITS	**46-48**

Students should plan to complete required English and math courses within their first 30 credits of study.
* CM = Communication, HR = Human Relations, CP = Computation

Effective Fall 2007